

# Recital Ticket Ordering Information

Tickets can be purchased online from **April 24<sup>th</sup> at 2:00pm** through May 29th for New Richmond recitals and June 5<sup>th</sup> for Inver Grove recitals.

Ticket sales will be online through a site called [dancerecitalticketing.com](https://24705.recitalticketing.com). No lines, no wait, no hassle!

Click this link to purchase tickets during that time: <https://24705.recitalticketing.com/>

This site will provide you with the ability to go online to purchase seats. You will also receive an email confirmation of your ticket purchase. There is no charge to print them at home. This is just another way to streamline your experience at the Short Dance Studios.

## **Common questions and answers:**

*How many tickets can I buy?* - You may buy as many tickets as you wish.

*Can I pick where I want to sit?* - Yes, you may pick your exact seats.

*What if I don't have internet service?* - Your local library or coffee shop usually has internet availability. Many family members or friends are good people to help with service.

*What if I have a question while I'm ordering? Hotline? On-line Support?* - **FAQs & Contact Info**

*How does re-entry work?* - If you leave the auditorium your hand will be stamped, so you can re-enter with your ticket.

*What if I don't have a way to pay on-line?* - Give someone money to do it for you, use a pre-paid card or purchase tickets at the door with cash. (Due to staffing, printing and shipping costs tickets at the door will be more expensive than they are on-line.) We appreciate your efforts to purchase tickets online as it is more convenient for everyone.

*Does dancerecitalticketing.com charge a fee for using their on-line purchasing system?* - Yes, there is a small percentage based on the actual price of the ticket that they charge as a convenience fee. \$15.00/ticket + \$1.75/ticket convenience fee.

*Is it a secured site?* - dancerecitalticketing.com has a merchant processor lock and is PSAC compliant (it's proven safe).

*How many people can order at one time?* - Unlimited number of people can be purchasing tickets at the same time.

*Will we be able to get refunds or make exchanges?* - THERE ARE NO REFUNDS! EXCHANGES CAN BE MADE FOR EQUAL VALUE WITH THE TICKET COMPANY!

*Will tickets be available at the door the day of the recital?* - Yes, **if there are any tickets remaining**, they will be available for purchase at the door for the ticket cost plus a convenience fee (total \$17). Tickets may be in short supply due to online ticket sales. Please don't wait until the last minute.

**REMINDER: Tickets will go off sale May 29th for the NR recitals and June 5<sup>th</sup> for the IGH recitals.**